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ZENIA Telephone Layout



Dimensions

Handset : 132 x 47 x 27 mm

Charger : 90 x 77 x 70 mm

Package : 149 x 143 x 98 mm

Weight

Handset : 110 grams

Important Safety Information

Only use this product in countries where the appropriate authorities have given their authorization.

The CE symbol on the product certifies compliance with technical regulations applicable at the date of approval (including user safety and electromagnetic interference) in accordance with the following guidelines: 73/23/CEE, 89/336/CEE, 91/263/CEE and 93/68/CEE.

Please also use the other documentation supplied with the various parts of your telephone system.

Power Supply

This product is designed for 230 V single-phase alternating current and is not suitable for IT facilities as defined in the EN 60-950 standard.

Mains supply is classified at dangerous voltage security level, as defined in the EN 60-950 standard.

Safety Precautions

- Do not open the handset or charger as you could come into contact with high voltages. Have all repairs carried out by authorized service personnel.
- Do not allow the charger and the battery contacts to come into contact with conductive objects such as, for example, keys, paper clips, rings or bracelets.
- Do not allow the handset and charger to come into contact with water or chemicals.
- Do not use batteries, which are visibly damaged (cracked or broken housing) and keep the ventilation slits in the battery compartment free.
- Do not use the handsets in vehicles or in hazardous locations.

This product contains magnetic material. Be aware that small metallic objects may stick for example to the loudspeaker. This may deteriorate the audio quality and can be harmful.

Environmental Protection

Your telephone handset also benefits from the Philips Eco-Design program, which takes into account the relation between product and environment during its entire service life.

Important Safety Information

Usage

Like all other cordless telephones, this handset uses radio signals, which do not guarantee a connection set-up under all circumstances. Generally, you should therefore not rely exclusively on cordless telephones when making indispensable calls e.g. medical emergencies.

Sensitive Electronic Environment

Research proves that operational DECT phones can influence sensitive electronic equipment e.g. laboratory or medical equipment. This incidental influence can appear when DECT phones operate in straight nearness of sensitive electronic equipment. Do not place the DECT phone on or close to this kind of equipment, even not in standby mode.

Installation Location

Place the charger on a flat, even surface. Do not install the charger, handset and accessories in the proximity of:

- Water, moisture or damp areas.
- Sources of heat direct sunlight or unventilated areas.
- Devices which generate strong magnetic fields, electrical appliances, fluorescent lamps, computers, radios, television sets or fax and telephone terminals.
- Areas where the handset can be covered, its ventilation is impaired and liquid can get inside.
- Areas where there is excessive dust and areas subject to vibration, shock or extreme temperature fluctuations.
- Near obstacles, like thick walls or metallic structures.
- Install / keep the handset and accessories out of reach of small children.

Installing the Charger

Connect the power line cable to the back of the charger and then plug the AC adapter into the mains socket outlet (220/240V, 50 Hz)

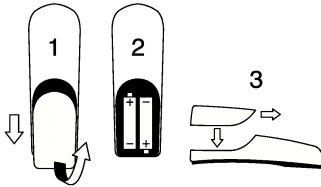
Wall mounting the Charger

- Drill two holes into the wall, with vertical spacing of 65 mm, and insert the screws.
- Plug the power cable into the charger.
- Hang the charging unit on the screws.
- Plug the power cable into the wall socket.
- Place the telephone handset on the charger.

☺ *Only use the charging unit supplied with the device !*

Installing/Replacing the Batteries

To insert / remove the batteries, proceed as shown in the drawing:



1. Press the top of the battery compartment lid and slide it down.
2. Insert new batteries according to the marking in the battery compartment.
3. Slide the lid back in place.

Battery Lifetime

The batteries can be charged and discharged hundreds of times, but sooner or later they will be worn out. If the operating time (i.e. talk and standby time) is significantly shorter than usual, then it is time to replace the batteries.

To maintain optimum operating time, the batteries should be discharged from time to time by not placing the handset in the charger but leaving it switched on until it switches itself off. Only use this method to discharge the batteries.

Extreme temperatures influence the charging capability of the batteries.

Important Battery Information

Two rechargeable NiMH batteries (type AAA/R03 1.2 V / 650 mAh) power the handset.

When replacing the batteries, please use the following model: PHILIPS MULTILIFE R03NM. To recharge the batteries, place the handset on the charging unit.

Only use the battery type as prescribed. Never use batteries, which are damaged or worn out.

Heat or cold reduces the performance and service life of the batteries. It is possible that a handset with hot or cold batteries can be temporarily out of operation even if the batteries are fully charged. Always try to keep the battery between 15 °C and 25 °C.


Used batteries should be disposed of in accordance with local authority regulations. Hand them in for recycling! Do not throw the batteries in a fire.

☺ *Never use non-rechargeable batteries, and only use vendor recommended models. The manufacturer disclaims responsibility if these recommendations are not followed!*

Setup and Initial Operation

Charge the batteries at least 15 hours before initial use of the handset. This protective measure extends the service life of the batteries. The maximum power output is only attained after three to five charging and discharging cycles. Place the handset regularly in the charger thus ensuring optimum charging of the batteries. When replacing the batteries, pay attention to the correct polarity.

Charge Display

The battery icon located at the top left of the display will appear permanently to indicate the battery charging status. Each bar of the battery icon  represents about 1/3 of maximum charging capacity. When the handset is placed in the charger, the flashing segments indicate the charging process.

- ☺ *The charging status indicator is only relevant after the first charging cycle has been completed.*
- ☺ *Switching the handset Off/On or replacing the batteries results in loss of the battery capacity status. The charging status indicator is only relevant after the next charging cycle has been completed.*
- ☺ *After a complete discharge of the batteries, the symbol only appears after a few minutes of charge.*

Charge Warning

If the telephone beeps and the empty battery icon is displayed, batteries need charging. During a call, the handset switches off after a few minutes.

Operating Times

Talking time : up to 16 hours (with fully charged batteries)
Standby time : up to 10 days (with fully charged batteries)

Initial Setup and Operation

The handset can be operated with a maximum of 4 DECT systems. Before you can make a call via a DECT system, the handset has to be registered to the respective system. A registration code is necessary for the registration process. Ask the respective system administrator for the valid registration code.

Handset Registration

Register the handset on the DECT system:

- Obtain a registration code from your system administrator.
- Press the keys: #, 2, 7
- Press the 'OK' key to confirm.
- Confirm the menu selection with pressing the 'OK' key.
- Enter the registration code and press the 'OK' key.
- After some time the handset reports the registration procedure has been successfully completed. When it failed, contact your system administrator.

The handset is now successfully registered and locked to the DECT system. The antenna symbol in the upper right corner of the display indicates the handset is locked to a DECT radio.

☺ *After the registration procedure, change the default identification name to a logical name.*

Entering Identification Name

Enter a description for easy identification of the handset:

- Press the keys: #, 7, 2.
- Press the 'OK' key to confirm.
- Confirm the menu selection with pressing the 'OK' key.
- Enter the description of your choice (maximum of 10 characters) and press the 'OK' key.

The description is stored and shown on the second text line.

For example : 'J.B. 7923'

Corrections can be made by entering the same menu and use the C/R key to remove characters.

Selecting a DECT System

Although a handset can be subscribed up to 4 different DECT systems, it can only operate on one system at a time. To select the appropriate system: Go to the “Handset settings” > “Select base” menu in order to activate the DECT system of your choice.

- ☺ *To simplify the use of several DECT systems, ensure that they have different names. The default system name is "Philips". See section “Entering Identification Name” for changing the system name.*

Date and Time

When the DECT system supports date and time, the first text line shows date and time, for example **07 JUL 16:35**

This line is empty when the DECT system doesn't support the setting of date and time. You can not modify the date and time, the DECT system autonomously executes this function every time the handset locks itself to the DECT system.

- ☺ *Only available when supported by the system.*

Handset



Display

The first display line is used to show several icons.
 The second, third and fourth line are used to show text.
 The second line can show date and time in standby mode.
 The third line can show identification data in standby mode.
 The last line is related to the actual functionality of the handset, the arrow keys and 'OK' key.

Keys

The numerical keys can be used to dial numbers or edit entries in, for example, the telephone book.



Execution of the command on the last line on the display.



Makes, accepts or ends a call.



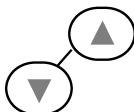
Starts "Recall" during a call.
Moves up one menu level.
Cancels a character during character input.
Cancels whole input when pressed for at least 2 seconds during character input.
Back to "standby mode" when pressed for at least 2 seconds.



Switches the loudspeaker ON/OFF, also when accepting or initiating a call.



Increases the volume during a conversation.



Scrolling through menus, lists and entries.













Activates/deactivates the key-lock function when pressed for at least 2 seconds.

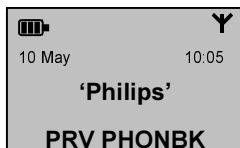


Enables the use of menu shortcuts.

Icons

-  Battery status / Charging indication.
-  Voice mail message-waiting indication.
-  **ON** : external call in progress.
FLASHING : external incoming call.
-  **ON** : internal call in progress.
FLASHING : internal incoming call.
-  Silence mode activated: ringer disabled.
-  Loudspeaker on.
-  **ON** : locked to DECT radio.
-  Top of the list is reached.
-  Middle of the list.
-  Bottom of the list.

Handset On/Off



You can switch the handset off by pressing the '0' key for 2 seconds.

You can switch the handset back on again by pressing any key for a short moment.

After 2 seconds the handset switches on and displays the idle menu.

☺ *Recommended is to use the C/R key or the volume key for switching the set on again. If you use other keys for this purpose, then their function will be executed immediately after the set is switched on.*

Example: pre-dial is started with a '0' in the display when you press '0' for switching the set back on again.

Key Lock

You can lock the keypad to prevent inadvertent pressing of keys in 2 ways:

1. Press the * key for 2 seconds.
or
2. Press the keys: #, 2, 4, 2
Press the 'OK' key **twice** to confirm.

To unlock the keypad press the 'OK' key or * key for 2 seconds.

When the key lock is active, you can answer calls as normal and use all keys during the call. However, the key lock is then reactivated at the end of the call.

Volume Adjustment

During a call, pressing the "volume" key once increases the volume of the earpiece (or loudspeaker in loud speaking mode).

Pressing the "volume" key again switches back to the normal level.

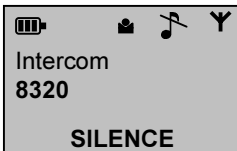
When the call is ended, the volume level switches back to the default setting.

Activating Loud Speaking

During conversation, press the “loudspeaker” key for switching to loud speaking mode. Pressing this key again switches the loudspeaker off again.

☺ *You can also press the loud speaking key to initiate or answer a call and simultaneously switch on the handset loudspeaker. To hang up, press the hook key.*

Silent Mode



You can switch off the signalling of the handset without answering the call by pressing the ‘OK’ key.

You can switch off the signalling of the handset in idle mode by:

- Enter the “Handset Sound” menu.
- Enter the “Ringer volume” menu.
- Select “Silent” and press the ‘OK’ key.

You can also use the shortcut 1.5.1 (see “Using Keypad Shortcuts”). The signalling of the handset can be switched on again by selecting another ringer volume and press the ‘OK’ key.

Operating in “Standby Mode”

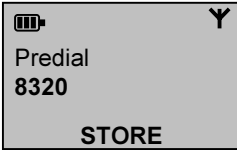
“Standby mode” is the starting point for all other operations. To choose a function from this mode, press the appropriate scroll keys as many times as required, in order to view the various menus, which you have access to. The following menus are at your disposal:

- PRV PHONBK Private Phonebook.
- SETTINGS Configuration.
- REDIAL List with last 10 dialled numbers.

The selected menu is displayed on the last line of the screen. To view one of these menus, press the ‘OK’ key, the initial screen of the selected menu is displayed.

To go back to “standby mode”, press the C/R key for 2 seconds.

Making a Call in the Pre-dial Mode



From "standby mode", dial the number using the keypad (up to 26 digits). The dialled number is displayed on two lines when you enter a number with more than 10 digits. If more than 20 digits have to be displayed, the character size is reduced.

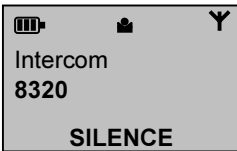
Press the hook key to initiate the call.
To correct an error:

- Move the cursor using the scroll arrows or
- Use the C/R key to delete a character in front of the cursor or insert a missing digit at the cursor location.
- Pressing the C/R key for 2 seconds deletes the whole line.

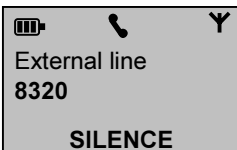
To hang up, press the hook key again.

- ☺ *It is also possible to make a call by pressing the hook key before dialling the number.*
- ☺ *Both outgoing calls to an external number and outgoing calls to an internal number are signalled as 'external line' on the display of the ZENIA. A steady hook icon is displayed as well.*
- ☺ *It is not possible to use the # key in pre-dial mode. In pre-dial mode the # key will access the shortcut menu.*

Receiving Calls



An internal incoming call is marked as "Intercom" when the call has been accepted. The intercom icon is displayed as well.
The desired ringer signal can be selected by shortcut 7.1.



An external incoming call is marked as "External line" when the call has been accepted. A steady hook icon is displayed as well.
The desired ringer signal can be selected by shortcut 1.4. The green LED is flashing to signal the external incoming call.

Ringer Types

- Ringer type : The ZENIA alerts the melody selected by the ringer type when having an external incoming call.
- Internal call ringer : The ZENIA alerts the melody selected by the internal call ringer when having an internal incoming call.
- CLI ringer : When the ZENIA has an internal or external incoming call and the number and name of the caller is stored in the phonebook, the ringing melody is selected by the CLI ringer. You can select six available melodies for the CLI ringer.

Enquiry Call

During a conversation, it is possible to set-up an enquiry call. Press the C/R key to hold the first call. Now dial a second desired telephone number. Press the C/R key again returns to the first call. Pressing the C/R key repeatedly alternates between the first and second call.

- ☺ *After pressing the C/R key you can select a desired telephone number from the redial list or telephone list also, by using the scroll keys.*

Transferring a Call

During a conversation, it is possible to transfer the connected line to another number. Press the C/R key followed by the desired telephone number. You can disconnect immediately or wait for the third party to answer before disconnecting.

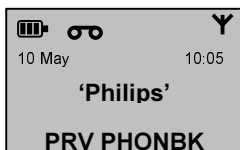
- ☺ *After pressing the C/R key you can select a desired telephone number from the redial list or telephone list also, by using the scroll keys.*

Identifying the Caller



Your ZENIA can display the caller's number. When the ZENIA has an incoming call, the handset displays the number and the name of the caller if they are supplied by the telephone system. If the number of the caller is associated with a name in the private phonebook, the name is displayed too.

Message Waiting Indication for Voice Mail



When the tape recorder icon appears in standby mode, the user has a message in the voice mailbox.

After listening to all new voice mail messages, the tape recorder icon will disappear.

In case the handset is switched off or out of coverage, the message waiting indication is updated after the handset is locked to the DECT system again.

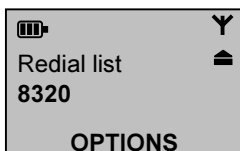
☺ *Applicable only if this function is supported by your telephone system.*

Redial List

Purpose

The ZENIA telephone stores the telephone numbers of the last 10 calls that are made. You can view this list, call back your callers directly from the list, or you can modify it. You can also store the telephone number in the private phonebook.

Viewing the redial list



You can view the list of outgoing calls when in "standby mode" or during an external call.

From "standby mode", press the scroll keys to go to the "REDIAL" menu (Redial list).

The indication "REDIAL" appears on the last line of the display. Validate by pressing the 'OK' key.

The first entry in the redial list appears on the screen. To scroll through the list, press the scroll keys as many times as required.

☺ *You can directly dial the displayed number by pressing the hook key.*

Deleting/Storing an Entry in Redial List

From "standby mode", go to the redial list.

The entry corresponding to the last outgoing call made is displayed.

Scroll through the list by pressing the scroll keys as many times as required.



The number to be stored or to be deleted is displayed. Press the 'OK' key.
Use the scroll keys and select one of the options: Delete, Delete All or Store.
The selected option is displayed.
Press the 'OK' key.

Delete / Delete All

A validation beep is heard and the "Deleted!" prompt is displayed.

Store

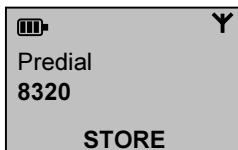
The handset prompts you to store the telephone number in the private phonebook. Validate by pressing the 'OK' key.

The confirmation prompt "Stored" is displayed. The handset goes back to the redial list.

☺ *Selecting the option Delete All removes all present entries from the redial list.*

Private Phonebook

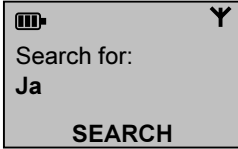
Storing telephone numbers (up to 100 entries)



- From "standby mode", use the keypad to dial the telephone number (up to 26 digits) to be stored.
- Confirm the new number by pressing the 'OK' key. Use the keypad to enter a new name (maximum 14 characters).
- Depending on the character you wish to use, press the appropriate key once or several times. See "Character Table".
- Use the C/R key to delete the character in front of the cursor.
- Press the 'OK' key to confirm the new name.

Private Phonebook

Viewing a phonebook entry



- From "standby mode", select the "PRV PHONBK" menu.
- Confirm by pressing the 'OK' key. The first entry in the selected phonebook is displayed.
- To scroll through the list, press the scroll keys as many times as required.
- To directly access an entry, type in the first letters of the name to be looked up.
- Press the 'OK' key to confirm the search. The display shows the first names following the characters, which have been entered.
- Refine the search using the scroll keys.

Making a call

Having looked up a person in the phonebook, the corresponding name and telephone number are displayed on the screen. Press the hook key to dial the telephone number directly.

Deleting an entry from a phonebook

- Having selected the entry to be deleted from the phonebook, the name and telephone number are displayed.
- Confirm by pressing the 'OK' key.
- Select the "Delete" option using the scroll keys.
- Confirm by pressing the 'OK' key.
- A validation beep is heard and the "Deleted!" prompt is displayed.
- The current entry is deleted and the next one is displayed.

Modifying a phonebook entry

- Having selected the entry to be modified in the phonebook, the corresponding name and telephone number are displayed on the screen.
- Confirm by pressing the 'OK' key.
- Select the "Change" option using the scroll keys.
- Confirm by pressing the 'OK' key.
- Now you can change the telephone number.
- Press the C/R key to delete a number, hold down the same key for 2 seconds to delete the whole line.
- Enter the modified number.
- Confirm the new number by pressing the 'OK' key.
- Repeat the operation to modify the name if required.
- Confirm by pressing the 'OK' key.

Overview of the Configuration Menu

The ZENIA can be customized and certain functions can be configured by accessing "SETTINGS".

This main menu is divided into three sub-menus, as follows:

1. HANDSET SOUNDS
2. HANDSET SETTINGS
3. PABX SETTINGS

These sub-menus are divided into functions each comprising several settings. The structure of each sub-menu is represented in table form (see following pages). The table also shows for each function or setting, the corresponding keypad shortcut, which gives faster access to the desired setting. In each table, the box with the 'OK' sign indicates the ex-factory setting for your telephone.

☺ *Only one setting per function can be active at a time.*

Settings

From "Standby mode", go to "SETTINGS" by pressing the scroll keys. Confirm by pressing the 'OK' key. Then select the desired sub-menu "Handset sounds", "Handset settings" or "PABX settings".

The designation of the first function appears in the middle of the screen. Press the 'OK' key to access the settings of this particular function. Use the scroll keys to select another function or setting.

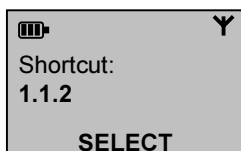
The box containing the 'OK' sign indicates the setting currently selected. If you want to change it, press the scroll keys as many times as required and select the desired setting.

Press the 'OK' key to confirm the new setting. The confirmation prompt "Set" is displayed. The handset reverts to "standby mode".

Using Keypad Shortcuts

All sub-menus, functions or settings are accessible by means of associated keypad shortcuts.

In each table, the number that appears in front of the sub-menu, function or setting will enable you to access the desired function more quickly.



- Press the # key.
- Enter the short cut corresponding to the sub-menu, function or setting of your choice. The keypad shortcut is displayed on the second line of the screen.
- Press the 'OK' key to confirm the selection.
- The window corresponding to the selected menu, function, or setting is displayed.
- Select the setting of your choice using the scroll keys, then confirm by pressing the 'OK' key.

Handset Sounds

☺ *Handset sounds > Ringer type has to be used for external incoming calls.*

☺ *Handset sounds > CLI ringer is used for incoming calls that are defined within the phonebook.*

☺ *Handset sounds > vibrator : when set, the ringer is deactivated.*

Handset Sounds

<u>Functions</u>	<u>Shortcut</u>	<u>Settings</u>	<u>Default</u>
1.1 Ear-piece volume	1.1.1	Low	√
	1.1.2	Medium	
	1.1.3	High	
1.2 Loudspeaker volume	1.2.1	Low	
	1.2.2	Medium	√
	1.2.3	High	
1.3 Headset volume	1.3.1	Low	
	1.3.2	Medium	√
	1.3.3	High	
1.4 Ringer type	1.4.1	Melody 1	√
	1.4.2	Melody 2	
	1.4.3	Melody 3	
	1.4.4	Melody 4	
	1.4.5	Melody 5	
	1.4.6	Melody 6	
1.5 Ringer volume	1.5.1	Silent	
	1.5.2	Low	
	1.5.3	Medium	
	1.5.4	High	√
	1.5.5	Progressive	
	1.5.6	Vibrator	
1.6 Key tones	1.6.1	Off	
	1.6.2	On	√
1.7 Ear-piece tone	1.7.1	Bass	
	1.7.2	Standard	√
	1.7.3	Treble	
1.8 Loudspeaker tone	1.8.1	Bass	
	1.8.2	Standard	√
	1.8.3	Treble	
1.9 Headset tone	1.9.1	Bass	
	1.9.2	Standard	√
	1.9.3	Treble	
1.0 CLI ringer	1.0.1	Melody 1	
	1.0.2	Melody 2	√
	1.0.3	Melody 3	
	1.0.4	Melody 4	
	1.0.5	Melody 5	
	1.0.6	Melody 6	

Handset Settings

<u>Functions</u>	<u>Shortcut</u>	<u>Settings</u>	<u>Default</u>
2.1 Language	2.1.1	English	√
	2.1.2	Deutsch	
	2.1.3	Francais	
	2.1.4	Nederlands	
	2.1.5	Italiano	
	2.1.6	Dansk	
	2.1.7	Svenska	
	2.1.8	Norsk	
	2.1.9	Suomi	
2.2 Back light	2.2.1	Off	
	2.2.2	On	√
2.3 Display contrast	2.3.1	Low	
	2.3.2	Medium	√
	2.3.3	High	
2.4 Keypad lock	2.4.1	Off	√
	2.4.2	On	
2.6 Select base	2.6.1	Base1	√
	2.6.2	Base2	
	2.6.3	Base3	
	2.6.4	Base4	
2.7 Register	2.7	PIN	

☺ *Handset settings > Select Base can only be used when the set has already been registered to more than one base.*

☺ *Handset settings > Register: see "Handset Registration" earlier in this manual.*

Accessories

<u>Product name</u>	<u>Remarks</u>
AC Adapter	ZENIA International (AC 7V/95mA) ZENIA United Kingdom (AC 7V/95mA)
Batteries	2 x AAA size NiMH (650 mAh)
Desktop charger	Use the desktop charger with the accompanied AC adapter only.
Belt clip	Install the belt clip on the backside of the handset at the pre destined connection point.
Protective cover	Cover to use the ZENIA within an industrial environment.
Headset	Plug the headset into the connector on the right hand side of the handset. The headset does not support switching functionality.
User guide	Support 7 different languages.

Only use equipment and accessories approved by the supplier of your handset. The use of any type, other than that is approved, invalidates your right to claim under warranty. You can order accessories from the supplier of your handset.

Maintenance and Troubleshooting

PROBLEM

When the handset is placed on the charging unit, no beep is heard.

CAUSE

The charging unit is not properly connected to the electricity socket.

Charging contacts are dirty.

Key tones are deactivated.

SOLUTION

Check the connection between charging unit and electricity socket.

Clean the charging contacts with a clean and dry cloth.

Activate the function again.

PROBLEM

Batteries remain low although the handset has been charged for 12 hours.

CAUSE

The charging unit is not properly connected to the electricity socket.

Handset batteries are defective.

SOLUTION

Check the connection between charging unit and electricity socket.

Order and insert new batteries.

PROBLEM

Date and time are not displayed.

CAUSE

The system might not support this.

SOLUTION

Turn handset OFF and ON again.

Maintenance and Troubleshooting

PROBLEM

Date and time are not up to date.

CAUSE

The date and time are received from the SOPHO system during the registration process of the ZENIA.

SOLUTION

Turn the ZENIA off and on again. The ZENIA performs a locking process and will be updated by the system. Ask the SOPHO system administrator to update the date and time of the system.

PROBLEM

No dial tone.

CAUSE

The handset is out of range of any radio of the DECT system (the antenna symbol is not displayed).

The handset has not been registered (the antenna symbol is not displayed).

Batteries are low.

SOLUTION

Move closer to a radio of the DECT system.

Ask the SOPHO system administrator to register the handset to the DECT system.

Charge batteries.

PROBLEM

An error beep is heard during a call.

CAUSE

The handset batteries are low.

SOLUTION

Charge the batteries.

Maintenance and Troubleshooting

PROBLEM

The green LED does not flash at incoming calls.

CAUSE

The green LED only flashes for external incoming calls, not for internal incoming calls.

SOLUTION

PROBLEM

The #-key in pre-dial mode to initiate SOPHO facilities does not work.

CAUSE

The #-key does activate the shortcut menu and can not be used in pre-dial mode.

SOLUTION

Press the hook key first before pressing the #-key. Now the #-key is usable to initiate SOPHO facilities.

PROBLEM

The name is not displayed completely.

CAUSE

Only one text line is used. The display length limits the text line so this length cuts off the name.

SOLUTION

Use short names.

PROBLEM

The switch in the headset cord does not answer the call.

CAUSE

You can not use the switch in the headset cord to answer the call.

SOLUTION

